

MOXI Field Trip Policies + FAQ.

General Policies

- Reservations must be made in advance (minimum of 2 weeks).
- There must be a chaperone for every 7 children; chaperones are free up to a 1:5 chaperone to student ratio. Any additional adults in the group pay the applicable group rate.
- No special discounts can be applied for those visiting as part of a group visit or Field Trip. Special discounts include MOXI Membership, Educator discount, and/or promotional free passes.

What does a MOXI field trip include?

Field trips include admission and access to all three floors of the museum, except for the Innovation Workshop. There is no time limit to a field trip, but most of our groups allow about 90 minutes (~30 minutes per floor) to explore the museum.

Who can book a field trip?

Field trip rates are available to all schools and students Pre-K to 12th grade. One chaperone is required for every 7 students.

How do I reserve my field trip?

To make a field trip reservation, please complete the **Field Trip Reservation Request Form**. Once submitted, you will be contacted via email to confirm. Field trips are available Monday through Friday, except for Tuesday mornings during the school year. Engineering Exploration program add-ons are available on Mondays, Wednesdays, Thursdays and Fridays at 10:00 AM and 11:30 AM, September – May.

As a teacher or member can I come for free with a fieldtrip?

All free adults are included in the free chaperones up to a 1:5 chaperone to student ratio. Additional special discounts to not apply to this already discounted program. This includes MOXI Memberships, Educator discounts, and/or promotional free passes.

Can we eat lunch at MOXI?

Unfortunately, we do not allow food or beverages in MOXI and we do not have an area



within the museum for field trips to eat lunch. Most of our field trips that bring lunches, eat at the grassy area right next to MOXI or walk down to the grass area or sitting wall at the beach. If you are planning to bring lunches, please leave them on the bus as we do not have refrigeration.

When do I need to pay for my field trip?

We require a \$50.00 non-refundable deposit to save your reservation, due within 7 days of booking. The deposit amount will be applied to the balance due. We also accept a P.O. in place of a deposit. The remaining balance is due no later than the visit date. <u>To pay by check</u> please send it to 125 State Street, Santa Barbara, CA, 93101 made out to "MOXI".

<u>To pay by credit card</u>, please call the front desk between the hours of 10:00 AM and 5:00 PM at 805.770.5000.

Where can we park?

Buses: Please drop off on Kimberly Avenue right behind MOXI (white curb – 3-minute parking). There is free bus parking on W. Montecito Street, parallel to the 101 freeway. Buses are not permitted to stop on State Street in front of the museum.

Cars: Parking is available at the train station parking lot (City Lot #3, right next to MOXI). The first 75 minutes are free and every additional hour is \$1.50. There is limited free street parking nearby. Additional parking can be found in any of the nearby Santa Barbara city lots.

What is your cancellation and refund policy?

Deposits are non-refundable. Refunds are available for cancellations two weeks prior to the Field Trip date. Cancellations made less than two weeks in advance are non-refundable.

Still have questions?

Contact us at **sales@moxi.org** or call 805-770-5012. Phone reservations are accepted Monday – Friday, 9:30 AM to 4:30 PM.